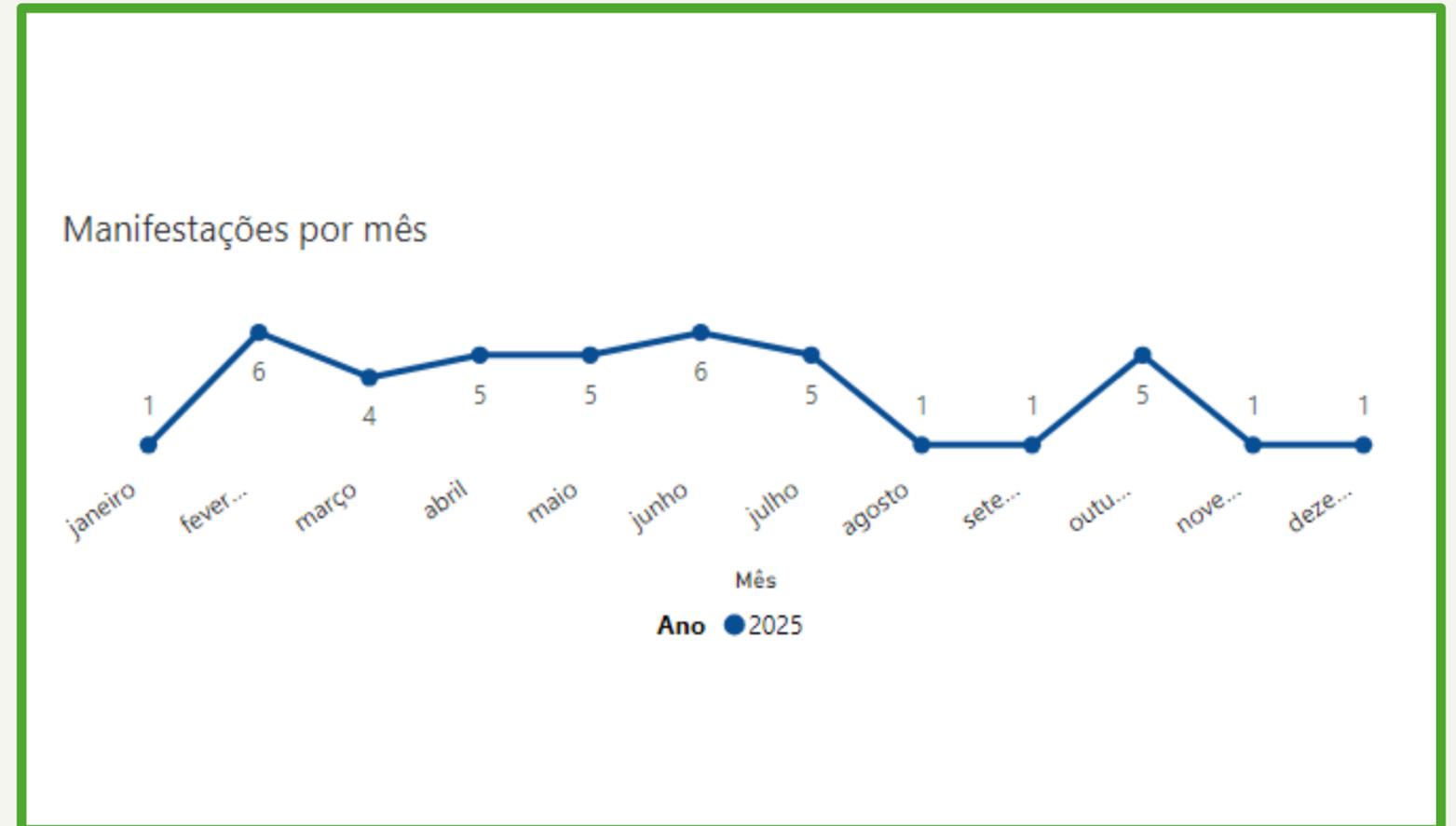


**DEMONSTRATIVO DE
RESULTADOS DOS CANAIS DE
SAC - SESI PB**

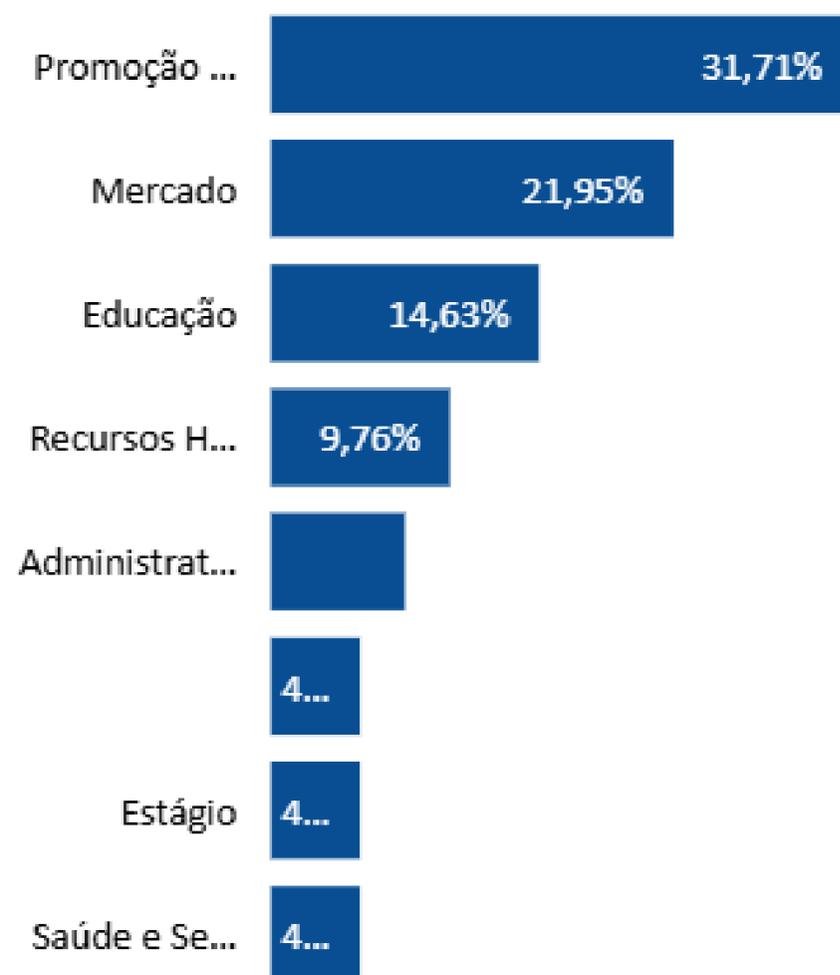
EXERCÍCIO 2025

No decorrer do ano de 2025, o SESI-PB registrou e respondeu a **41 casos do público, enviados através do SAC (Serviço de Atendimento ao Cidadão).**

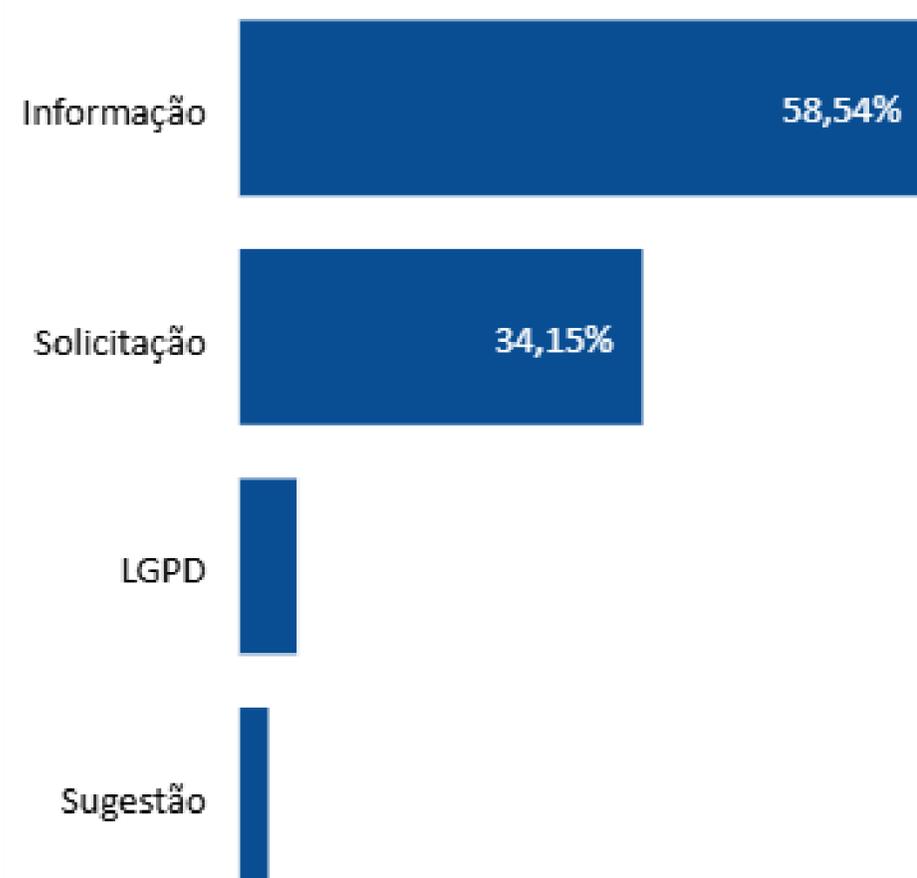


INFOGRÁFICOS

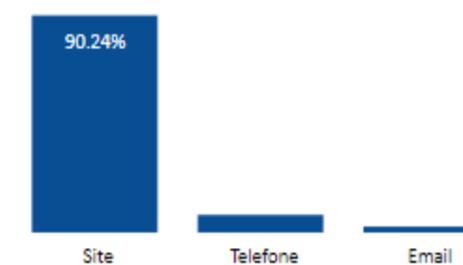
Percentual por área



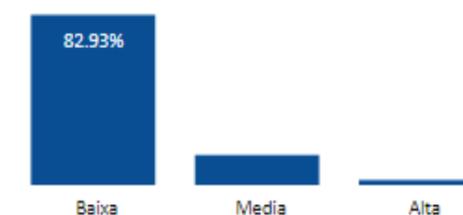
Percentual por assunto



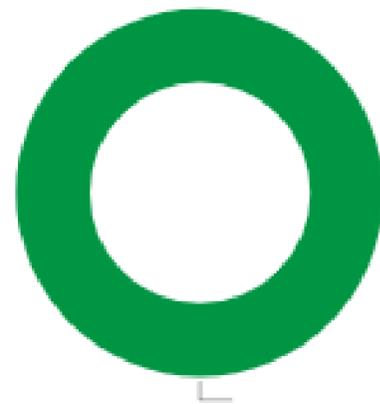
Percentual por canal de comun...



Percentual por complexidade



Percentual por casa

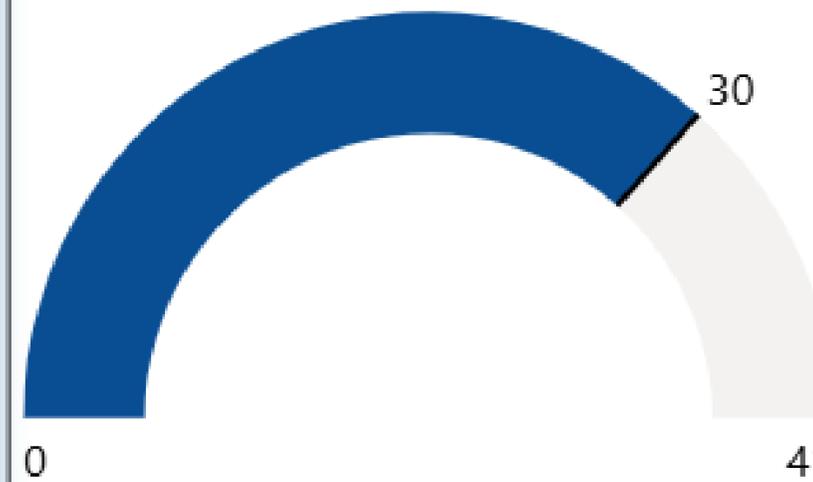


● SESI

21 dia

Tempo Médio Resposta

Encerrados dentro e fora do prazo



0

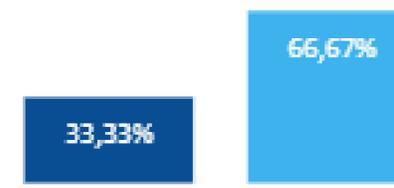
Casos Omissos

Percentual por situação



Encerrado

Pesquisa de Satisfação



Muito Satisfeito

Satisfeito